**DENIS MURERWA**

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 +254 710858995

**ABOUT ME**

I'm an accomplished results orientated IT technician with some business experience in a computing environment. Currently looking for a new opportunity to develop and widen work experience and skills with an opportunity to grow. Driven to consistently contribute value through impeccable work ethic and unending quest to achieve new service skills. I am detail – oriented player and a team worker with strong organization skills. Hardworking and passionate job seeker with strong organizational skills eager to secure entry job in ICT. Ready to help team achieve company goals. Willingness to take on added responsibilities to meet the organization’s goals. To seek and maintain full time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem solving skills.

**PERSONAL ATTRIBUTES**

* I have good communication skills and highly motivated progress
* I have a strong time management skill, in additional of being a team player.
* I am highly Flexible and capable of adopting to changes when they occur.
* I am accountable and can be trusted with various tasks.
* I am Willing to learn and looking for a chance to upskill myself and to stay updated with the changing trends.
* I am a team worker in any task given.

**AREAS OF EXPERTISE & SKILLS**

* I always keep up my interpersonal skills and the ability to maintain strong relationships with colleagues.
* Computer skills and ICT support in dealing with IT issues from employees.
* Willingness to learn and Team minded to meet the organization’s goal.
* I am good at Time management ready to take responsibilities that’s meets the organization’s goal.
* Fast-learner, results-oriented employee, utilizing organizational skills to drive business goals. Works effectively and efficiently in high-performing teams.

**PROFESSIONAL EXPERIENCE**

**SUMMARY**

**Position Organization Employment Date**

**ICT assistance Emmeli Global Farm Aug 2022 - Dec 2022**

**M-pesa, Equity and KCB agent Emmeli enterprises April 2021 - Sep 2021**

**ICT officer Meru Law Court August 2023 - Nov 2023**

**ICT assistant**

* Reporting any fault for further action.
* Performed troubleshooting to correct computer hardware and software malfunction.
* Maintaining printers, photocopiers and other peripherals to ensure availability of service
* Installing and configuring computer hardware operating systems and applications
* Assisting in the implementations of the computer systems
* Monitoring the ICT equipment’s.
* Undertaking the basic development of ICT solutions and projects
* Providing user support and training of users

**M-pesa, Equity and KCB agent**

* Applied skills and knowledge to accomplish set performance goals.
* Employed exceptional communication and relationship-building skills to develop trusting, professional client relationships

**EDUCATION**

2021- PRESENT : Diploma in information Communication Technology, Meru National Polytechnic

2017-2021: : Kenya Certificate of Secondary Education, Kathirune Secondary School

2014-2015 : Kenya Certificate of Primary Education, Tumaini Langu primary school

**CERTIFICATIONS & MEMBERSHIPS**

* **Kizo boot camp for the disruptive digital decade- kizo 3.**
* **Florence academy first aid e-learning training certificate.**

**REFEREES**

1. **CHRISTINE MIRIKO**

FOUNDER & CEO EMMELI ENTERPRISES and EMMELI GLOBAL FRESH FARM & EXPORTERS LTD

Tel: 0701923326

Email: christine@emmelii-enterprises.com

2. **MADAM CAROL**

ICT OFFICER MERU LAW COURT

Tel : 0721443326